



Model Curriculum

QP Name: Senior Hair Dresser & Stylist

QP Code: BWS/Q0205

QP Version: 3.0

NSQF Level: 5

Model Curriculum Version: 1.0

Beauty & Wellness Sector Skill Council
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Training Parameters

Sector	Beauty & Wellness
Sub-Sector	Beauty and Salons
Occupation	Hair Dressing & Styling Services
Country	India
NSQF Level	5
Aligned to NCO/ISCO/ISIC Code	NCO-2015/5141.0200
Minimum Educational Qualification and Experience	12th grade Pass with 2 Years of experience of relevant experience OR 10th grade pass with 4 Years of experience of relevant experience OR Previous relevant Qualification of NSQF Level (4) with minimum education as 8th Grade pass with 3 years relevant experience) OR 12th grade pass with 1 year NTC plus 1year NAC/CITS OR Completed 1st year of diploma (after 12th) OR Completed 1st year of UG (UG Certificate)
Pre-Requisite License or Training	-
Minimum Job Entry Age	18 years
Last Reviewed On	08-04-2021
Next Review Date	08-04-2024
NSQC Approval Date	31-08-2021
QP Version	3.0
Model Curriculum Creation Date	31-08-2021
Model Curriculum Valid Up to Date	31-08-2024
Model Curriculum Version	1.0
Minimum Duration of the Course	600:00
Maximum Duration of the Course	690:00 (with 90 hours of OJT)

Program Overview

This section summarizes the end objectives of the program along with its duration.

Training Outcomes

At the end of the program, the learner will be able to:

- Explain the objectives of the program
- List the career opportunities and projected growth in Hair Dressing & Styling Services
- Explain the roles & responsibilities of Senior Hair Dresser & Stylist
- Carry out preparation and maintenance of work area
- Describe the application of health and safety practices at the workplace
- Describe the importance of personal hygiene and grooming while executing task
- Apply hair dryer to perform blow dry aligned to the standards of operation of the salon
- Perform shampooing, conditioning and treating the hair using a range of products and techniques
- Perform hair cut
- Carry out different hairstyles and hair dressing task as per client requirement
- Perform a suitable hair colouring service using temporary and semi-permanent colours, changing hair colour using colouring techniques to achieve the desired look
- Promote products and services to address client needs through consultation and advise on the range of treatments and products
- Manage the team of professionals and helpers on day to day basis

Compulsory Modules

The table lists the modules, their duration and mode of delivery.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommended)	Total Duration
BWS/N9001- Prepare & Maintain the work area V3.0, NSQF Level 3	10	20	–	–	30
Introduction to the program and the role of Senior Hair Dresser & Stylist	1	0	–	–	1
Prepare and maintain work area	9	20	–	–	29

BWS/N0205 Perform blow drying of hair V3.0, NSQF Level 4	10	20	–	–	30
BWS/N0205 Perform blow drying of hair	10	20	–	–	30
BWS/N0202 Shampoo, condition the hair and scalp V3.0, NSQF Level 4	10	20	–	–	30
Shampoo, condition the hair and scalp	10	20	–	–	30
BWS/N0207 Cut hair, V3.0, NSQF Level 4	10	20	–	–	30
BWS/N0207 Cut hair	10	20	–	–	30
BWS/N0220 Creative hair cutting, V2.0, NSQF Level 5	10	20	–	–	30
BWS/N0220 Creative hair cutting	10	20	–	–	30
BWS/N0208 Perform hair styling and dressing, V3.0, NSQF Level 4	10	20	–	–	30
BWS/N0208 Perform hair styling and dressing	10	20	–	–	30
BWS/N0223 Perform creative hair styling and dressing, V2.0, NSQF Level 5	10	20	–	–	30
BWS/N0223 Perform creative hair styling and dressing	10	20	–	–	30
BWS/N0209 Colour and lighten hair V3.0, NSQF Level 4	10	20	–	–	30
Colour and lighten hair	10	20	–	–	30
BWS/N0221 Creative hair colouring, V2.0, NSQF Level 5	10	20	–	–	30
BWS/N0221 Creative hair colouring	10	20	–	–	30
BWS/N0222 Colour correction, V3.0, NSQF Level 4	10	20	–	–	30
BWS/N0222 Colour correction	10	20	–	–	30

BWS/N0210 Perm and neutralize hair V3.0, NSQF Level 4	10	20	–	–	30
Perm and neutralize hair	10	20	–	–	30
BWS/N0211 Perform hair relaxing and straightening services V3.0, NSQF Level 4	10	20	–	–	30
Perform hair relaxing and straightening services	10	20	–	–	30
BWS/N9002- Maintain health and safety at the workplace V3.0, NSQF Level 3	10	20	–	–	30
Maintain health and safety at the workplace	10	20	–	–	30
BWS/N9003- Create a positive impression at the workplace V3.0, NSQF Level 3	10	20	–	–	30
Appearance and Behavior	3	7	–	–	10
Task execution as per organization's standards	3	7	–	–	10
Communication and Information record	4	6	–	–	10
BWS/N9005- Consult and advise clients, V1.0, NSQF Level 5	10	20	–	–	30
BWS/N9005 Consult and advise clients	10	20	–	–	30
BWS/N9006 Promote and sell services and products, V1.0, NSQF Level 5	10	20	–	–	30
BWS/N9006 Promote and sell services and products	10	20	–	–	30
BWS/N9004 Manage and lead a team, V1.0, NSQF Level 5	10	20	–	–	30
BWS/N9004 Manage and lead a team	10	20	–	–	30

DGT/VSQ/N0103: Employability Skills NOS Version No. 1.0 NSQF Level 5	36	54			90
DGT/VSQ/N0103: Employability Skills	36	54			90
Total Duration	206:00	394:00	90		690:00 Hrs.

Module Details

Introduction to the program and the role of Senior Hair Dresser & Stylist *Mapped to Senior Hair Dresser & Stylist, Bridge Module*

Terminal Outcomes:

- Explain the objectives of the program
- Explain the roles & responsibilities of a Senior Hair Dresser & Stylist
- List the career opportunities in Hair Dressing & Styling Services

Duration: 01:00 Hrs.	Duration: 00:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Explain the objectives of the program • State the roles & responsibilities of Senior Hair Dresser & Stylist • List the career opportunities in haircare service • Discuss about the projected growth in haircare service 	
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
N.A	

Prepare and maintain work area

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Carry out preparation and maintenance of work area

Duration: 09:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Discuss the significance of maintaining hygienic, safe, disinfected and suitable ambient conditions at work place; such as by using air purifiers to reduce dust, dander, smoke, allergens & odour resulting in a healthier, fresher & cleaner environment and restructuring the workplace set-up by keeping a minimum distance of 2 meters in between two clientele, practicing social distancing by avoiding handshakes/ hugs to co-workers/ clientele, etc. Identify and prepare equipment & products required for the respective service Discuss the instructions required in preparing a sterilization solution as per organizational standards using approved products and as per manufacturer's and checking leakages Identify need of segregating recyclable, non-recyclable and hazardous waste generated in separate bin Conduct employee awareness program; such as for COVID-19 by displaying posters/ signage's promoting regular hand-washing and respiratory hygiene in the premises 	<ul style="list-style-type: none"> Demonstrate organizing the sterilized/ disinfected equipment for a service delivery; equipment such as bowls, cotton etc. Demonstrate disposing of waste in the designated area at work place; waste materials such as disposable triple layered surgical face mask, disposable gloves, etc. Demonstrate the use of electrical equipment while providing services and its proper maintenance when not in use Prepare reports of materials and equipment securely in line with the organisational policies Apply digital mode of payment to lessen any kind of cross infection; digital mode such as use of debit/credit cards, internet banking, mobile wallets, digital payment apps, etc.
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Brushes, Different Combs, Hair Dryers, Hair Trolley, Shampoo Station, First Aid Kit, Fire, Extinguishers, Sterilizers, Hot Cabinets, Waste Disposal Bin, Record Book, Bowls, Basket, Recliner Chair, Bowl, and Cotton	

Perform blow-drying of hair

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Apply hair dryer to perform blow dry aligned to the standards of operation of the salon

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Describe the hair structure and hair shaft • Describe the structure of the skin and scalp • Identify hair and scalp conditions and causes and contra-indications to hair services • Identify the defects of hair • Explain the composition of hair • Identify different hair types • Describe the hair cycle • Describe procedures and effects of blow-drying and finishing services • List the factors that influence blow-dry and finishing services • Explain the science of blow-dry and finishing hair • List the tools, equipment, products and techniques used to blow-drying and finishing hair 	<ul style="list-style-type: none"> • Prepare the client, self and work area for basic hair care services • Perform blow-dry services for various hair types and conditions, and recommended frequency of service - daily, weekly, monthly, etc. • Differentiate between various types of hair products and methods • Perform aftercare services by recommending basic home care routine for skin protection
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Anatomy and Physiology Charts of Hair, Hair Dryer, Combs, Brushes, Roller Clips, Tong Rods, Crimper, Curler, Section Clips, Heat Protector Serum, etc.	

Shampoo, condition the hair and scalp

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform shampooing, conditioning and treating the hair using a range of products and techniques

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Describe the importance of proper consulting, planning and preparing clients • Identify the consequences of using incorrect products on hair and scalp • Identify contraindications to shampoo and conditioner • Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> • Select & apply proper products, techniques for effective shampooing services suitable for the client's hair and scalp condition • Prepare the client, self and work area for shampooing and conditioning service • Use various massage techniques to meet the needs of the client • Perform aftercare advice for clients • Execute record services; such as maintaining product usage (inventory) record
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Anatomy and Physiology Charts, Shampoo Station, Shampoo, Conditioner, Apron, Client Gown, Towels, Shampoo cap	

Cut hair

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform hair cut

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Identify the structure of clients* hair *client's: applicable to all gender • Identify the factors that influence haircutting services • List the tools, products and equipment for haircutting services 	<ul style="list-style-type: none"> • Apply safe and effective methods of working when providing services • Perform client consultation, treatment planning and preparation in order to achieve desired look • Demonstrate the process followed in hair cutting services; such as straight cut, V cut, U cut, layered cut, etc. • Follow suitable hair cutting guidelines provided in organisational standards, training or manuals • Perform haircut using various techniques: Scissors over comb, clipper over comb, freehand, thinning, texturising, disconnecting, razor cutting, graduating, layering, tapering, point cutting, fading • Perform suitable neckline shapes as per client preference; shapes such as: tapered, round, square • Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Cutting Comb, Section Clips, Water Spray, Cutting Scissors (Thinning and Precision), Razor, Mirror with Work Station, Cutting Chair, Trolley, De-Tangle Comb, Apron, Mask, and Sanitizer	

Creative hair cutting

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform creative hair cutting

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Identify the structure of clients hair; such as hair type, texture, growth pattern, face shape, lifestyle, head size, hair density, facial contours, clients desired look • List the tools, products and equipment used for creative hair cutting 	<ul style="list-style-type: none"> • Apply safe and effective methods of working when providing services • Perform client consultation, treatment planning and preparation in order to achieve desired look • Perform various advanced cutting techniques and texturizing technique such as graduating, layering, tapering, clipper over comb thinning, freehand, texturizing, disconnecting, razoring, thinning, creative finishing cutting etc. for wet, dry, curly, straight hair types • Perform aftercare advice for clients; such as styling and using products to maintain the style given by the hair dresser
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Cutting Comb, Section Clips, Water Spray, Cutting Scissors (Thinning and Precision), Razor, Mirror with Work Station, Cutting Chair, Trolley, De-Tangle Comb, Apron, Mask, and Sanitizer	

**OJT: 20 Hours*

Perform hair styling and dressing

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Carry out hair styling and hair dressing tasks efficiently

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Identify & select suitable products to meet the client's* needs; such as by identifying basic hair structure, tone *client's: applicable to all gender Identify & select the correct products to suit the client's needs and achieve the desired effect Explain the role of disposing off waste materials as per organisational standards in a safe and hygienic manner Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> Conduct client consultation, treatment planning and preparation to meet the client's needs, based on hair type, constraints and client preferences Perform the hair styling techniques to achieve the desired effects Demonstrate various plans followed in to achieve the desired look Demonstrate and identify contra-indications and contra-actions that may affect or restrict the services Practice completing the procedure to the satisfaction of the client in a commercially acceptable time and as per organisational standards Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Round Brushes (various diameters), Flat Brushes, Bristle Brushes, Vent, Dressing Comb – Backcomb, Hair Straighteners, Curling Tongs – Various sizes, Hand Dryer, Diffuser, Hot Rollers, Rollers with Pins, Bendy Rollers, Velcro Rollers, Pin Curl Clips, Crimpers, Hot Brush, Section Clips, Apron and Hair Styling Products	

Perform creative hair styling and dressing

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Carry out creative hair styling and hair dressing

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Identify & select suitable products to meet the client's needs; such as by identifying basic hair structure and tone correctly Identify & select the correct products to suit the client's needs and achieve the desired effect Explain the role of disposing off waste materials as per organisational standards in a safe and hygienic manner Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> Conduct client consultation, treatment planning and preparation to meet the client's needs, based on hair type, constraints and client preferences Perform creative hair styling techniques to achieve the desired effects Demonstrate performing styling techniques such as blow drying with round brush and flat brush, finger drying, diffuse, setting, finger waving, pin curling, tonging, straighteners, non-conventional, etc. Demonstrate performing various dressing techniques such as firm brushing, creative brush, comb used on straight flat styles, hands – tease, pull, push, mould, create, back combing/back brushing, roll section of hair, knots, plaits, weaving sections of hair, twists, barrel curls, pleat, etc. Demonstrate and identify contra-indications and contra-actions that may affect or restrict the services Practice completing the procedure to the satisfaction of the client in a commercially acceptable time and as per organisational standards
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Round Brushes (various diameters), Flat Brushes, Bristle Brushes, Vent, Dressing Comb – Backcomb, Hair Straighteners, Curling Tongs – Various sizes, Hand Dryer, Diffuser, Hot Rollers, Rollers with Pins, Bendy Rollers, Velcro Rollers, Pin Curl Clips, Crimpers, Hot Brush, Section Clips, Apron and Hair Styling Products	

**OJT: 20 Hours*

Colour and lighten hair

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform a suitable hair colouring service using temporary and semi-permanent colours, changing hair colour using colouring techniques to achieve the desired look

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Identify & select suitable products to meet the client's needs; such as by identifying basic hair structure and tone correctly Identify & select the correct products to suit the client's needs and achieve the desired effect Explain the role of disposing off waste materials as per organisational standards in a safe and hygienic manner Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> Conduct client consultation, treatment planning and preparation to meet the client's needs, based on hair type, constraints and client preferences Perform the hair colouring procedures using materials, equipment and techniques correctly and safely to meet the needs of the client Demonstrate various plans followed in to achieve the desired look Demonstrate and identify contra-indications and contra-actions that may affect or restrict the services Practice completing the procedure to the satisfaction of the client in a commercially acceptable time and as per organisational standards Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Cutting Comb, Pin Tail Comb, Wide Tooth Comb, Brush, Sectioning Clips, Plastic Bowl, Plastic Brushes, Climazone, Hood Dryer, Measuring Jugs/Scales, Wraps, Foil, Spatulas, Hi/ Low lighting Cap, Plastic Cap, Cutting Chair, Hair Trolley, Mirror with Work Stations, Aprons and Towels	

Creative hair colouring

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform creative hair colouring

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Identify & select suitable products to meet the client's needs; such as by identifying basic hair structure and tone correctly Identify & select the correct products to suit the client's needs and achieve the desired effect Explain the role of disposing off waste materials as per organisational standards in a safe and hygienic manner Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> Conduct client consultation, treatment planning and preparation to meet the client's needs, based on hair type, constraints and client preferences Perform the hair colouring procedures using materials, equipment and techniques correctly and safely to meet the needs of the client Demonstrate performing various colouring techniques such as slicing, block colour, weaving, and shoe shine/tipping, scrunch colouring, backcombing colouring, etc. Demonstrate performing colouring and lightening effects such as for full head, regrowth, block lightening on a partial head, etc. Perform colour correction techniques such as restoring depth and tone, neutralising colour tone, colouring resistant hair, etc. Perform pre-softening and pre-pigmentation during colouring services Demonstrate and identify contra-indications and contra-actions that may affect or restrict the services Practice completing the procedure to the satisfaction of the client in a commercially acceptable time and as per organisational standards Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Cutting Comb, Pin Tail Comb, Wide Tooth Comb, Brush, Sectioning Clips, Plastic Bowl, Plastic Brushes, Climazone, Hood Dryer, Measuring Jugs/Scales, Wraps, Foil, Spatulas, Hi/ Low lighting Cap, Plastic Cap, Cutting Chair, Hair Trolley, Mirror with Work Stations, Aprons and Towels	

**OJT: 10 Hrs.*

Colour correction

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Perform colour correction

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Identify & select suitable products to meet the client's needs; such as by identifying basic hairstructure and tone correctly • Identify & select the correct products to suit the client's needs and achieve the desired effect • Explain the role of disposing off waste materials as per organisational standards in a safe and hygienic manner • Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> • Conduct client consultation, treatment planning and preparation to meet the client's needs, based on hairtype, constraints and client preferences • Perform the hair colouring procedures using materials, equipment and techniques correctly and safely to meet the needs of the client • Demonstrate performing various colouring techniques such as slicing, block colour, weaving, and shoe shine/tipping, scrunch colouring, backcombing colouring, etc. • Demonstrate performing colouring and lightening effects such as for full head, regrowth, block lightening on a partial head, etc. • Perform colour correction techniques such as restoring depth and tone, neutralising colour tone, colouring resistant hair, etc. • Perform pre-softening and pre-pigmentation during colouring services • Demonstrate and identify contra-indications and contra-actions that may affect or restrict the services • Practice completing the procedure to the satisfaction of the client in a commercially acceptable time and as per organisational standards • Perform aftercare advice for clients; such as the next hair wash should be after 72 hours of colouring, use leave in treatments to protect hair colour while styling, use sulphate-free shampoo and conditioner to keep your hair colour from fading
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	

Cutting Comb, Pin Tail Comb, Wide Tooth Comb, Brush, Sectioning Clips, Plastic Bowl, Plastic Brushes, Climazone, Hood Dryer, Measuring Jugs/Scales, Wraps, Foil, Spatulas, Hi/ Low lighting Cap, Plastic Cap, Cutting Chair, Hair Trolley, Mirror with Work Stations, Aprons and Towels

Perm and neutralize hair

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Apply perming techniques

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Identify the factors that influence perming and neutralizing service • Explain the pH scale and its effects on hair structure • Explain the effects of perm and neutralising lotion on the hair structure • Explain the effects of temperature on the perming process • Identify contraindications to perming services through hair analysis tests • Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> • Prepare self, client and the work area for head massage • Select products, tools and equipment suitable for the perming and neutralizing services • Carry out the process of creative perming and neutralizing hair as per standard procedure • Apply various techniques effectively and safely to carry out perming • Apply perming and sectioning techniques to achieve desired perm effect • Apply a suitable post-perm conditioner following manufacturer's instructions • Carry out disposing of all the waste safely according to the salon's standards of hygiene and safety • Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Perm Curlers (various sizes), Tail Comb, Wide Tooth Comb, Sectioning Clips, End Papers, Cotton Wool, Drip Tray, Plastic Bowl/ Neutralizing Sponge, Towels, Tissue Paper, Disposable Gloves, Apron, Cape, Tension Rods, Climazone, Shampoo, Conditioner, and Masks	

Perform hair relaxing and straightening services

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Apply basic perming techniques

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> • Identify the requirements for hair relaxing services • Explain the principles of relaxing hair • Identify contraindications to providing hair relaxing services • Explain the significance of maintaining customer service principles including privacy and protection to modesty of the customers 	<ul style="list-style-type: none"> • Prepare self, client and the work area for head massage • Select products, tools and equipment suitable for the hair relaxing and straightening services • Carry out pre and post-tests for relaxing services • Apply pre-relaxing products to protect the scalp and even out the porosity of the hair • Apply various techniques and procedures for hair relaxing services • Carry out disposing of all the waste safety according to the salon's standards of hygiene and safety • Perform aftercare advice for clients
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
Tail Combs, Wide Tooth Combs, Colour Brushes, Bowls, Apron, Gloves, Client, Protective Gown, Towels, Non-Permeable Cape, Trolley, Cutting Chair, Mirror, Hair Straightener, Section Clips, etc.	

Maintain health and safety at the workplace

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Describe the application of health and safety practices at the workplace

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> State the significance of personal protective equipment (PPE) & its efficient supply at work place; PPE such as tissues, antibacterial soaps, alcohol-based hand cleansers, triple layered surgical face masks, gloves, etc. Discuss the importance of maintaining basic hygiene at work place to avoid any kind of cross infection; basic hygiene such as wearing disposable N-95/ triple layered surgical face mask, gloves, apron, washing/ sanitizing hands & taking bath at regular intervals, etc. Explain the importance of maintaining first aid kit at work place Identify and list potential risks and hazards in the workplace 	<ul style="list-style-type: none"> Demonstrate and state significance of maintaining posture and position to minimize fatigue and the risk of injury Demonstrate the method of sterilizing equipment & tools before and after use Prepare, maintain and report accident reports as per organisational policies
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
First Aid Kit, Fire Extinguishers, Sterilizers, Waste Disposal Bins, Masks, Sanitizer, Aprons, etc.	

Create a positive impression at the workplace

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Describe the importance of personal hygiene and grooming while executing task

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Explain the importance of maintaining personal hygiene and grooming; such as sanitized hands, neatly tied and covered hair, clean nails, sanitized uniform while engaging with clients with no gender stereotyping, to ensure privacy, comfort and wellbeing of all the genders throughout the services, etc. List the ways to manage client expectations; such as by identifying new techniques State the importance of maintaining confidentiality of information while performing documentation of records Conduct employee awareness program; such as internalization of gender, PwD sensitization on designing PwD friendly workplace 	<ul style="list-style-type: none"> Demonstrate confidence at the workplace by managing and identifying various business opportunities Demonstrate the different formats of maintaining documentation of records Demonstrate the process of client appointment scheduling; pre-bookings and maintaining the work area, equipment, product stocks to meet the schedule Carry out different & effective ways of communication for clients; clients could be from different culture, religion, age, background, disability, gender; and communication such as email, phone etc. Perform activities related to the financial literacy; such as saving money, opening bank accounts, linking Aadhaar card to bank account, using various e-commerce payment systems, etc.
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
POS Machine	

Promote and sell services and products

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Promote appropriate products and services to address client needs

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Identify the client needs for services and products taking into account factors that may limit or affect the choice List latest promotional schemes on various products Explain manufacturer's instructions related to products 	<ul style="list-style-type: none"> Consult the client by questioning to identify contra-indications to products and provide recommendations for treatments that are suitable to the client Practice providing product, promotion and pricing information as per clients' requirements and address client queries Perform & maintain client database by inputting client profiles and updates Practice assisting in managing the product inventory and ordering products based on inventory status Perform maintaining promotional database by inputting invoices and bill-back data as per organization standards Set up and manage the display area of the range of products available in the organization Perform labelling the displayed products clearly, accurately in alignment to the required standards Carry out arrangements for the clients needing a refund or replacement of their products based on company policy
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker, Duster, Anatomy and Physiology Charts, Record Book, Laptop, Inventory List, and Bill Book	
Tools, Equipment and Other Requirements	
NA	

Consult and advise clients

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Consult with and maintain effective relationships with clients

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> Explain the anatomy of the skin Identify basic ailments, contraindications, contra actions, treatment plans Define a suitable treatment plan to meet the client's needs Explain the organization's standards of performance and sequence of services 	<ul style="list-style-type: none"> Analyse the treatment area, visually and carry out necessary tests Consult the client by questioning to identify contra-indications to products Carry out treatments that are suitable to the client after understanding the client's expectation Confirm to the client the pricing and duration of service and products and address client queries Carry out effective communication with the client to maintain client's goodwill trust Perform after care advice and recommendations to the client Record the client and treatment details accurately in line with the organization's policies Operate by applicable legislation relating to the workplace (for example, health and safety, workplace regulations, use of work equipment, control of substances hazardous to health, handling/storage/disposal/cautions of use of products, fire precautions, hygiene practice, disposal of waste, environmental protection)
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker, Duster, Anatomy and Physiology Charts, Record Book, and Laptop	
Tools, Equipment and Other Requirements	
NA	

Manage and lead a team

Mapped to Senior Hair Dresser & Stylist, BWS/Q0205

Terminal Outcomes:

- Describe the importance of managing and leading a team

Duration: 10:00 Hrs.	Duration: 20:00 Hrs.
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul style="list-style-type: none"> List the schedule and job expectations from your team members on a daily basis Explain the importance of involving team in regular meetings to communicate information intended for them Describe the significance of communication with team on any changes in policies/ processes by the organization through required verbal/ written mechanisms Identify and address issues among team for work related issues 	<ul style="list-style-type: none"> Facilitate the deployment of team as per guest schedule and the organizational norms and guidelines Carry out periodic trainings to support and engage the team in order to build upskilling and re-skilling; such as training on new processes, techniques, therapies and products with the team to enhance their skill levels Practice providing feedback to the centre manager pertaining to performance appraisals of team
Classroom Aids	
Computer, Projector, White Board/ Flip Chart, Marker and Duster	
Tools, Equipment and Other Requirements	
NA	

Annexure

Trainer Requirements

Trainer Prerequisites						
Minimum Educational Qualification	Specialization	Relevant Industry Experience		Experience		Remarks
		Years	Specialization	Years	Specialization	
12th pass with Advance Diploma in Hair Dressing & Styling	Hair Dressing & Styling	3	Hair Dressing & Styling	2	N.A	Diploma should be minimum of 6 months period followed by Advanced Diploma of minimum 3 months

Trainer Certification	
Domain Certification	Platform Certification
BWS/Q0205, V2.0 Trainer Minimum accepted score is 80%	Trainer (VET and Skills) MEP/Q2601, V2.0 Minimum accepted score is 80%

Assessor Requirements

Assessor Prerequisites						
Minimum Educational Qualification	Specialization	Relevant Industry Experience		Assessment Experience		Remarks
		Years	Specialization	Years	Specialization	
Graduate with Advance Diploma in Hair Dressing & Styling	Hair Dressing & Styling	5	Hair Dressing & Styling	2	N.A	Diploma should be minimum of 6 months period followed by Advanced Diploma of minimum 3 months

Assessor Certification	
Domain Certification	Platform Certification
BWS/Q0205, V2.0 Assessor Minimum accepted score is 80%	Assessor (VET and Skills) MEP/Q2701, V2.0 Minimum accepted score is 90%

Assessment Strategy

Assessment system Overview

Assessment will be carried out by assessment partners with no link to training partners. Based on the results of assessment, B&WSSC will certify the learners. Assessor has to pass assessment of theoretical knowledge of the job role and approved by B&WSSC.

The assessment will have both theory and practical components in 20:80 ratios. While theory assessment is summative and a written exam; practical will involve demonstrations of applications and presentations of procedures and other components. Practical assessment will also be summative in nature.

Testing Environment

Training partner has to share the batch start date and end date, number of trainees and the job role.

Assessment will be fixed for a day after the end date of training. It could be next day or later. Assessment will be conducted at the training venue.

Room where assessment is conducted will be set with proper seating arrangements with enough space to prevent copying.

Question bank of theory and practical will be prepared by assessment agency and approved B&WSSC. From this set of questions, assessment agency will prepare the question paper. Theory testing will include multiple choice questions, pictorial question, etc. which will test the trainee on his theoretical knowledge of the subject.

The theory and practical assessments will be carried out on same day. The question paper is pre-loaded in the computer (incase of online assessment) and it will be in the language requested by the training partner.

Presentation will be one mode of assessment and so computers and LDC projector will be available for assessment. Viva will also be used to gauge trainee's confidence and correct knowledge in handling job situations.

Assessment Quality Assurance framework

Assessor has to go through orientation program organized by Assessment Agency. The training would give an overview to the assessors on the overall framework of QP evaluation. Assessor shall be given a NOS and PC level overview of each QP as applicable. Overall structure of assessment and objectivity of the marking scheme will be explained to them.

The giving of marks will be driven by an objective framework which will maintain standardization of marking scheme.

In case of many candidates to be accommodated in one venue for theory assessment, caution is taken not to let the candidates who competed test meet those who have not. Once the first batch has moved out of the knowledge based assessment area, the second batch must be taken from the main waiting area and seated in the respective seats for their knowledge based assessment.

For practical, the instructions for taking the test are clearly written on the board in the lab or shared with the candidates verbally.

The assessment will be video recorded and submitted to B&WSSC. The training partner will intimate the time of arrival of the assessor and time of leaving the venue.

Methods of Validation

Unless the trainee is registered, the person cannot undergo assessment. To further ensure that the person registered is the person appearing for assessment, id verification will be carried out. Aadhar card number is part of registering the candidate for training. This will form the basis of further verification during the assessment.

Assessor conducts the assessment in accordance with the assessment guidelines and question bank as per the job role.

The assessor carries tablet with the loaded questions. This tablet is geotagged and so it is monitored to check their arrival and completion of assessment.

Video of the practical session is prepared and submitted to B&WSSC.

Random spot checks/audit is conducted by B&WSSC assigned persons to check the quality of assessment.

Assessment agency will be responsible to put details in SIP.

B&WSSC will also validate the data and result received from the assessment agency.

Method of assessment documentation and access

The assessment agency will upload the result of assessment in the portal. The data will not be accessible for change by the assessment agency after the upload. The assessment data will be validated by B&WSSC assessment team. After upload, only B&WSSC can access this data. B&WSSC approves the results within a week and uploads on SIP.

References

Glossary

Term	Description
Declarative Knowledge	Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.
Key Learning Outcome	Key learning outcome is the statement of what a learner needs to know, understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on site
Procedural Knowledge	Procedural knowledge addresses how to do something, or how to perform a task. It is the ability to work, or produce a tangible work output by applying cognitive, affective or psychomotor skills.
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do upon the completion of the training .
Terminal Outcome	Terminal outcome is a statement of what a learner will know, understand and be able to do upon the completion of a module . A set of terminal outcomes help to achieve the training outcome.

Acronyms and Abbreviations

Term	Description
QP	Qualification Pack
NSQF	National Skills Qualification Framework
NSQC	National Skills Qualification Committee
NOS	National Occupational Standards